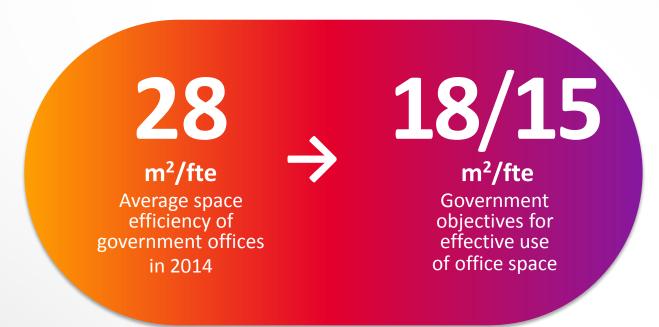
# Senate Properties

Perinteisestä omistajuudesta strategiseen työympäristökehittämiseen ja suorituskyvyn mittaamiseen

Kaj Hedvall, johtaja, strategia, kehittäminen ja tiedonhallinta

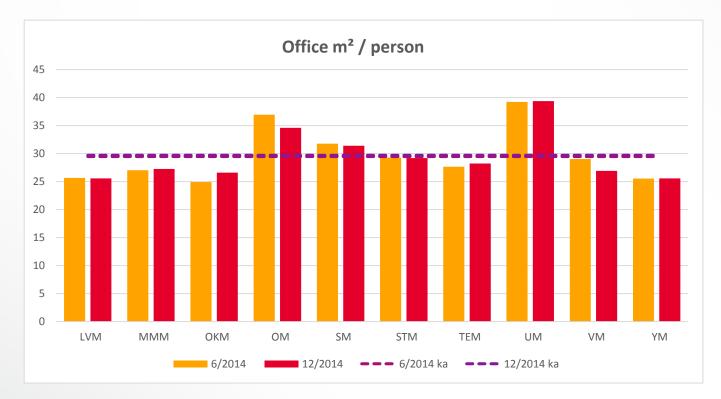
Senaati Space for success

### **GOVERNMENT WORKING PREMISES STRATEGY**



Specialised premises (such as laboratories, barracks, court houses) have been given their own space efficiency objectives.

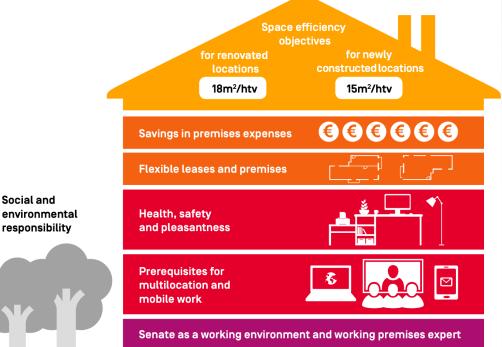
## **SPACE EFFICIENCY OF GOVERNMENT USED PREMISES**



## GOVERNMENT WORKING PREMISES STRATEGY POLICIES WILL REQUIRE PRODUCTIVE WORK ENVIRONMENTS

In 2015, Senate worked together with each government office to draw up the following for the implementation of the government's working premises strategy

- baseline analysis
- a scheduled action plan

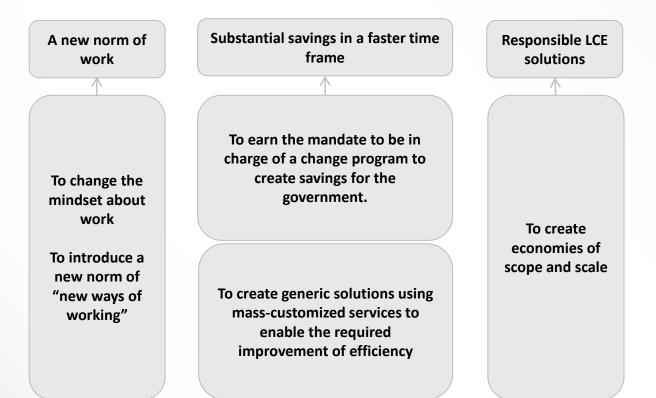


## **Senate Properties'strategy:**

# Focus on creating savings for our government clients

- In practice: to reduce total cost of occupation
- **KPI:** to increase the space-use efficiency
- Our value proposal is to create solutions that
  - reduce cost and
  - improve the way of working (WP+ICT+HR)
- The activity-based hybrid workplace is the new norm.

# SENATE'S STRATEGY 2015-2018



#### Senaatin palvelutarjooman tasot ja kehitys:

Johdon	Strateginen työympäristö- ja toimitilajohtaminen
palvelut	(Strategic Workplace Management)
Toimitila-	Käyttäjä/ Tilapalvelujen hallinta
palvelut	(Facility Management)
Kokonais-	Kiinteistöjen ylläpito
vuokra	(Property Management)
Pääoma-	Kiinteistövarallisuuden hoito
vuokra	(Asset Management)

EVOLUUTIO

Senaatti

PALVELUTASOT

# WORK<sup>3</sup>

# **Virtual environment**

# The individual and the organisation



# Workplace



TYÖ<sup>3</sup> THE INDIVIDUAL AND THE ORGANISATION

# Jobs and working practices will change, but will management?

- Tomorrow's work will be knowledge-related
- Results will be achieved by sharing information
- Work will no longer be bound to a time and a place, which will increase an individuals freedom and responsibility
- When a clock card is not enough, new benchmarks are needed



**Ö<sup>3</sup> VIRTUAL ENVIRONMENT** 

The computer screen is an employees new desk

- Paperless activities mean that work is not anchored to a time and a place
- Information must be accessible from everywhere at all times
- Virtual work necessitates well-functioning work tools and versatile environments for digital interaction



#### YÖ<sup>3</sup> SPACE

# The freedom to select the best work environment

- A space appropriate for the activity or job in question
- A mobile and multi-location work method minimises the need for space
- The rate of change will mean that premises must be flexible and easy to reorganise
- Customer service will be online



# WORK<sup>3</sup>

### **Virtual environments**

In cooperation with Government ICT Centre Valtori

### **Management services**

- Strategic facilities management
- Development of working environment
- Support for change management
- Facilities acquisition
- Security consultation

### **Physical environments**

- Offices
- Campuses
- Special premises
- Hupi co-working spaces and other shared spaces
- Facilities management services



- > Strategic facilities management
- > Development of working environment
- > Support for change management
- > Security consultation

**ΤΥÖ**³

> Facilities acquisition



#### YÖ<sup>3</sup> MANAGEMENT SERVICES

# **SUPPORT FOR CHANGE MANAGEMENT**

#### Needs

- You want to include working environment reform as part of strategic development
- The change will be implemented on a day-byday discussion-by-discussion basis, and for this reason you want to
  - support supervisors in following through with this change and help them take a development-based approach to their work
  - include the personnel as active participants
- Change management services provide support for following through with change, while taking into account the organisation's needs

and corporate culture

#### **Benefits**

- Controlled completion of change
- Inclusive change process
- Guaranteeing the organisation's performance throughout the change

#### Service content:

- Benchmarking and development of knowledgebased work performance
- Change management services for individual organisations and chain organisations
- Adoption of a new working environment
- Training in the use of new working practices

### Senaatti

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# **Physical working environments**

> Offices

ΤΥÖ³

> Campuses

> Specialised premises

> Hupi co-working spaces and other shared spaces

> Facilities management services



TYÖ<sup>3</sup> PHYSICAL ENVIRONMENTS

# FACILITIES MANAGEMENT SERVICES

Senate Properties' areas of responsibility:

- Survey of service requirements
- Tendering
- Acquisition
- Agreement management
- Quality control

#### SERVICES MANAGEMENT

FRONT DESKCONFERENCE AND<br/>RESTAURANTCLEANING SERVICES<br/>OFFICE SERVICESSECURITY SERVICES

HANSEL FRAMEWORK AGREEMENTS

## In the words of our clients:



#### A SOLUTION FOR A NETWORK ORGANISATION **Customs**

"Centralising and combining facilities increases cooperation and results in significant savings in property-related expenses."

Senaatti



A SOLUTION FOR SINGLE WORK POINTS Population Register Centre

"From resisting change to a positive surprise"

A SOLUTION FOR A MERGING ORGANISATION Finnish Competition and Consumer Authority

"New drive for a new office with an up-to-date working environment"



#### SERVICES PROVIDED BY SENATE PROPERTIES

- Development of working
  environment
- Survey of space requirements
- Subletting
- Monitoring of reconstruction work
- Interior design
- Facilities management services

### Senaatti

## FINNISH COMPETITION AND CONSUMER AUTHORITY

### "New drive for a new office with an up-to-

### date working environment"

"Cooperation with Senate Properties was seamless, and we were given hands on help in how to gain the commitment of our employees and the design of a modern and functional working environment. Utilising the expertise offered by Senate Properties meant we saved time and can use that now on other merger-

related larger projects,"

#### Starting point

- Merger of Finnish Competition and Consumer Authorities and an effort to create synergies
- Two locations, 4,900 m2, 147 people
- Sectioned off offices, 33.7 m2/person, rent MEUR 0.9/year

#### Objective

- To get all personnel under one roof as quickly as possible
- 10 % savings in rent



- New premises for 147 people in Hakaniemi
- Space efficiency 22 m<sup>2</sup>/persons, rent savings 10% (MEUR 0.1) for the client
- Utilisation of the government's MEUR 2 option to reorganisation of leases



JUHANI JOKINEN DIRECTOR GENERAL, FCCA



VESA-MATTI PULLI ADMINISTRATIVE DIRECTOR, FCCA

# **THANK YOU**

Kaj Hedvall

www.senaatti.fi